



PARKERSBURG BRIDGE PARTNERS

Get Your MOV Pass Now!

It's Your Passport for the Lowest Toll Rates on Memorial Bridge

It's time to take the next step to create your account and get transponder stickers for your vehicles before tolling begins soon.

There are three ways to create a MOV Pass account. Choose the option that works best for you.

Note that if you are redeeming tickets, you will need to set up your account in person. Otherwise, online is the fastest and easiest way to create your account.

In person:

Visit us at the temporary Parkersburg Bridge Partners Customer Service Center at 2001 Garfield Avenue, Parkersburg, WV 26101 (current hours available at parkersburgbridgepartners.com). A member of our customer service team will assist you with:

- Creating your account
- Selecting your payment options
- Prepaying your account with a starting balance
- Applying credits to your account for previously purchased toll tickets (available in person only until 12/31/2023, tickets must be submitted all at once)
- Accessing your account online
- Answering any questions

You will walk out the door with your MOV Pass(es) in hand.

Online:

Visit our self-serve portal at mymovpass.com.

There, you may:

- Create your account yourself
- Enter all required information
- Select your payment options
- Prepay your account

After your information is verified, we will mail your MOV Pass sticker(s) to the address you provide.

Phone:

Call us at 855-643-4389, 10am-7pm, Monday thru Friday, to speak directly with a customer service representative who will assist you with:

- Creating your account
- Selecting your payment options
- Prepaying your account with a starting balance
- Providing instructions for online account access
- Answering any questions

Your MOV Pass sticker(s) will be mailed to you.

Commercial vehicles will be welcome on Memorial Bridge:

Please contact Jon Wallace for personalized businesses and fleet support at jwallace@unitedbridgepartners.com or 681-217-0086.

Here's what you'll need for a MOV Pass:

- Valid vehicle registration for each vehicle requesting a MOV Pass showing make, model, color and license plate
- Credit/debit card or ACH information
- Valid photo ID (in person only)
- Previously purchased toll tickets for MOV Pass account credit - must submit tickets all at once (in person only)

The MOV Pass (or any other transponder within the E-ZPass network) guarantees paying the lowest toll rate for your vehicle class. MOV Pass is required for the \$30/month unlimited payment option.

Without a transponder (either MOV Pass or other within the E-ZPass network), vehicle owners will be charged the higher Pay-by-Plate rate (including administrative fees) and receive an invoice by mail.

Toll rates, toll ticket credit program details, and answers to FAQs are available at parkersburgbridgepartners.com.



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2001 Garfield Avenue, Parkersburg, WV 26101

NOW OPEN to serve you in person!

855-643-4389

info@parkersburgbridgepartners.com